



STAY PROTECTED AT WORK



Remember the three 'R's



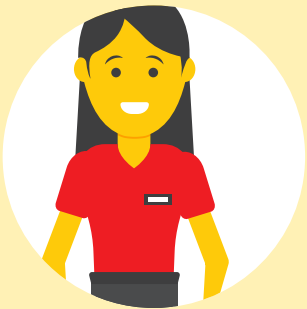
RESPECT

- You are entitled to a safe and healthy workplace, including a work environment **free of customer abuse and violence**.
- Remember, **report every instance of customer abuse** to your manager, and **notify the SDA** if your employer refuses or fails to take steps to eliminate it from your workplace.

ROSTERS



- Permanent workers **must be consulted** about any regular roster changes to base hours.
- Casual and permanent part-time workers are entitled to a **minimum 3 hour shift**.
- If your shift is cancelled without notice, **you must be paid for your full rostered shift**.
- If you notice your shifts are cut after you enjoy a birthday wage increase, members should **notify the SDA immediately**.
- Casuals may be **eligible to convert to permanent part-time or full-time contracts** after 12 months regular and systematic employment.



REST BREAKS

- You are entitled to a **PAID 10-minute rest break** for every 4 hours worked and **30-minute unpaid meal break** after 5 hours worked.

To make sure you stay protected at work, switch your SDA membership to direct debit by visiting sdan.org.au or calling **1300 SDA HELP**.

